Safeguarding at TCR Hub

At TCR Hub, your safety and wellbeing are our highest priority. We are committed to creating a welcoming, inclusive and secure environment for everyone who visits, volunteers, works with, or takes part in activities at the Hub.

Safeguarding means protecting people from harm, promoting welfare, and ensuring safe spaces. We safeguard children, young people and adults, and we take all concerns seriously.

Our team follows national safeguarding guidance and works closely with local safeguarding partners to make sure concerns are responded to promptly and appropriately. All staff and volunteers receive safeguarding training, follow our code of conduct, and know how to report concerns.

If you ever feel unsafe, have a concern about someone else, or need advice, please speak to a member of staff or contact our Designated Safeguarding Lead.

Designated Safeguarding Lead

David Walker, Charity Director,

E: David@tcrhub.co.uk | **T:** 01833 690150 **M:** 07596 531860 TCR Hub, Shaw Bank, Staindrop Road, Barnard Castle, DL12 8TD

Deputy DSL

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Together, we can make the Hub a safe place for everyone.

Summary of Our Safeguarding Policy

TCR Hub is committed to keeping everyone safe, children, young people, adults, staff, volunteers, and visitors. Our safeguarding policy sets out how we prevent harm, create safe environments, and respond to concerns.

What We Do to Keep People Safe

- Provide a welcoming, inclusive and safe space for all.
- Make sure staff and volunteers are trained in safeguarding.
- Use safer recruitment practices, including DBS checks where appropriate.
- Maintain clear codes of conduct and professional boundaries.
- Assess risks for activities, events and use of the building.
- Promote safe use of digital and online platforms.

Recognising and Responding to Concerns

We take all safeguarding concerns seriously. Abuse can take many forms — physical, emotional, sexual, financial, neglect, exploitation, domestic abuse, or online harm.

If someone is at immediate risk, we call 999.

All concerns are reported to our Designated Safeguarding Lead (DSL), who:

- Records concerns securely.
- Decides next steps.
- Works with statutory safeguarding partners such as Children's Social Care, Adult Safeguarding Teams, and the Police.

Safeguarding Children and Young People

We follow national guidance to protect children and young people from harm and promote their welfare, safety, voice, and positive outcomes. Child protection procedures are used when a child may be at risk of significant harm.

Safeguarding Adults

We support adults to make their own choices wherever possible. When adults have care and support needs and may be unable to protect themselves, we follow the principles of the Care Act 2014 and "Making Safeguarding Personal".

Confidentiality

Information is shared only when necessary to protect someone from harm. All safeguarding records are stored securely and handled in line with data protection law.

Working Together

We work closely with local safeguarding partners, schools, community organisations, and health and social care services to keep people safe.

Reviewing Our Approach

We review our safeguarding policy every year, or sooner if guidance changes or an incident requires it.