



TCR HUB

The Teesdale Community Resources (TCR) Hub is a purpose built community facility based in rural South West Durham in the market town of Barnard Castle. The Hub is managed by a voluntary management committee under the charity Teesdale Community Resources and was designed, funded and built through the MyPlace initiative. This was a youth service led initiative from the UK government administered by the National Lottery Scheme. The charity TCR received £5 million in funds to design, build and run the building. The building was officially opened in 2010.

The centre is governed by a voluntary management committee and managed by a full time staff team of three. The staff have a wide range of experience and qualifications in Customer Service and Hospitality, Teaching, Youth and Community Work, Outdoor Activities and Sport.

The building is open to the public most weekdays and on Saturdays and can be privately booked at any time for special occasions or private groups.

We run membership schemes for most of our clubs. These include the Music Studio, Dance Classes, Fitness Classes, Outdoor Activities and Community Transport. Membership can easily be accessed when booking an activity.

We have a large, free carpark and plentiful open grounds to the rear of our centre. The grounds are secluded and secure and feature a range of outdoor activity spaces and areas to eat and relax.

You can contact us at: TCR Hub, Shaw Bank, Barnard Castle, County Durham, DL12 8TD – 01833690150 – info@tcrhub.co.uk.



1. General Information

The centre is accessible by wheelchair and pushchair as we are mainly based on one level. We have one room, the Hole in the Wall, which has a step on entry. If a wheelchair or pushchair user requires access, a member of staff can assist with this.

Within our accommodation area, a number of the doors are not standard wheelchair width by a few millimetres. Where required, staff are happy to assist wheelchair users with entering and exiting these rooms.

Baby changing facilities are available within the disabled toilet.

Disabled toilets are available both in the main atrium and within the accommodation corridor.

A number of the paths towards the bottom of the outside space are covered in loose gravel and may require assistance in travelling along. Staff are happy to assist with this and point out these areas to visitors. We have maps available for visitors to the outside space.



2. Visiting Us

We offer a community transport service. This includes the availability of three vehicles for hire – a 9 seater, 12 seater and 16 seater. These can be hired with or without a driver. The vehicles are only accessible to community transport members. Members must be from a community group, organisation or charity.



The closest bus stop is at the top of the lane, next to Teesdale School/Prospect Place. This is approximately 200 metres from the Hub. Buses travel to Barnard Castle from Darlington and Bishop Auckland. There are rail stations at Darlington and Bishop Auckland, which link to the North East mainline.

Taxi services are available from Barnard Castle.

Visitors can reach the TCR Hub via car from either the A688 Bishop Auckland road or the A68 Darlington road. Barnard Castle can also be reached via the A66 trans Pennine route between Teeside and Cumbria. This route links to the M6 and A1.

The carpark can accommodate up to 20 vehicles during weekdays and 50 at weekends. We can also hire additional carpark space for larger private events. The main carpark is gravel with tarmacked areas for disabled visitors to park. Disability badges must be displayed at all times when using the disabled spaces.

The main entrance is accessible to vehicles wishing to drop off visitors or goods.

3. Dogs

We allow dogs on site on the understanding that they are kept on a lead at all times. Dog fouling is not permitted anywhere on site. There are dog waste bins available on the public footpath that surrounds the Hub grounds. Assistance dogs are always welcome on site. We can provide water bowls on request.

4. Reception and Atrium Area

The main reception area is the right of the main entrance. The main office is situated behind the reception area. There is usually a member of staff on reception or in the office throughout our open hours to deal with bookings and enquiries.



The atrium features indoor games such as pool and table football. We also have a range of seating options including soft benches, sofas and armchairs and tables and benches. The tables and benches form part of the café area. The café area is open when activities are open on site. We do not open the café for private bookings unless specifically requested.

5. Outdoor Spaces

Nature Area: situated at the bottom of the site, secluded and quiet the nature area offers a small lake, wooden walkway and grassed paths. The nature lake can be used for pond dipping and wildlife spotting. Children must be supervised at all times in the nature area. A map is available at reception.

High Ropes: The High Ropes are a wooden structure featuring a variety of at height challenges for all ages and abilities. Use of the structure needs to be booked and an instructor must be present at all times.



Skate Bowl: Our skate bowl is currently under deconstruction. It is still accessible for experienced riders but participants use the apparatus at their own risk.



Lake: The lake has a variety of uses including Canoeing, Kayaking and Fishing. Canoeing and Kayaking sessions can be booked with our coaches at reception. We offer drop in sessions and private hire sessions – both need to be enquired about with reception. Fishing can be carried out independently of an instructor but anyone over 12 years old will need a licence. Fees are payable at reception and booking is strongly advised. The lake should not be accessed without permission from Hub staff.

BMX track: The BMX track is national standard and therefore requires a coach to accompany groups and individuals at all times. Sessions can be booked privately and a coach can be arranged.

Picnic Areas: We have a number of undercover picnic tables and chairs that surround the Fire Pit, BBQs and Pizza Ovens. The BBQs and Pizza Ovens can be hired for £6 per session. We can provide a bag of logs or charcoal and the utensils. We do not provide food or extra charcoal and wood. Instructions are available. The fire pit can be privately hired and wood can be provided for residential stays. The outdoor stage area can also be used for preparing and eating meals.



Outdoor Gym: The outdoor gym is not suitable for under 14s. Children should be supervised at all times when using the equipment. Fitness instruction can be booked at reception.

6. Emergency Procedures:

We have a whole centre fire alarm. If this sounds, all centre users are asked to meet at the meeting point at the top of the main carpark. If groups are with leaders, they should stay with them at the meeting point to be registered. All other users should ensure that they have registered with reception on arrival and meet the Hub staff in the carpark. We have fire wardens on duty who will ensure all areas of the building are empty. If visitors are outside and the fire alarm sounds please ensure that you meet in the carpark by walking around the outside of the centre and not using the central atrium.

